
SITCONS

INNOVATION DESIGN TRANSFORMATION

COMPANY PROFILE

ABOUT WHO ARE WE? ABOUT US



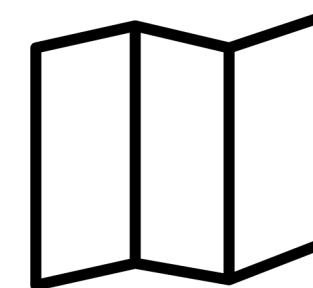
FORMATION

SITCONS AG was founded in 2017 in Zurich, Switzerland.



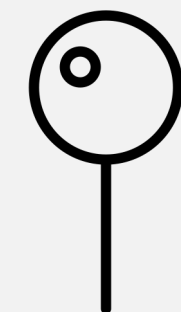
LOCATIONS

The headquarter lays in Uster, and a branch can be found in Volketswil, in the Business Center A53 at the Javastrasse 4.
More details on the last slide.



FIELD

We provide ICT Consulting and Managed Services.



MILESTONE

In 2018, SITCONS AG was registered as an IBM Business Partner.

THE REASON BEHIND IT ALL

WHY WAS SITCONS FOUNDED?

MISSION

We provide IT expertise to drive business innovation through best of class IT infrastructure architecture, implementation and service management using cutting-edge technology solutions and to optimize operational expenditures.

VISION

To become one of the leading IT services companies in Switzerland, and to provide the best consulting and managed services in all technical & managerial domains.

STRATEGY

Is to create jobs in Switzerland and abroad to support the customer with local young, dynamic ICT experts for the IT services and operation activities. We will leverage from Artificial Intelligence solutions to drive higher service quality, customer satisfaction and operational efficiency.

WHAT DO WE

OUR SERVICES

WHAT DO WE
DO?

OUR CONSULTING SERVICES



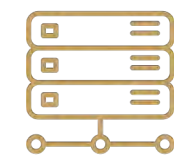
IT GOVERNANCE AND OPERATING MODEL

We provide IT Service Management and Operation assessment services that can help you align your services to your business needs, comply with industry standards and leverage from best IT operational practices while reducing overall operational cost and strengthen your governance. Our comprehensive assessment program provides an IT transformation roadmap to benefit from the latest technology solutions such as Multi-Cloud, Cyber Security and Shared IT service delivery model.



SERVICE PROVIDER AND PERFORMANCE MANAGEMENT

Our service provider and performance management consulting services consist of reviewing and weighing the contractual performance of MSP such as service level achievement and improvement of key performance indicators. It also looks at vendor management (SIAM) of Managed Service Providers such as ICT, Telco, Maintenance and so forth. It also includes the review and recommendations of ITSM tools and processes to drive effective continuous improvements that can help you to increase service quality, satisfaction and cost reduction.



DC IT INFRASTRUCTURE ARCHITECTURE

This service can help you perform root cause analysis to address DC services interruptions, conduct gap assessments of the DC infrastructure architecture and the implementation of the proactive and preventive maintenance solutions. The GAP report provides recommendation and a roadmap to address design and implementation issues, to increase the service availability, productivity and service continuity. The report may include a consolidation of DC infrastructure to increase the utilization of the systems and to reduce HW, Maintenance and operational costs.



MANAGED SERVICES AND OUTSOURCING ENGAGEMENT

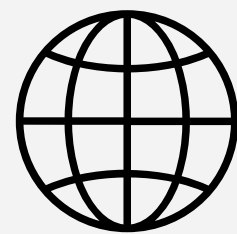
This consultancy service provides you with project resources and expertise to summarize your business requirements such as service coverage, service levels and key performance indicators into a Request for Proposal document. It assists with developing your evaluation criteria to assess MSP's responses to your RFP and accompany you throughout the contract negotiations. These services include also base and business case development to provide financial overview of the managed services/outsourcing transaction.



Fit for Purpose

OUR MANAGED SERVICES

through Hybrid delivery model



NETWORK

Remote/onsite multi-vendor-based network infrastructure services through a hybrid delivery model using SITCONS or your monitoring and support tool infrastructure with committed SLAs and service coverage around the clock.



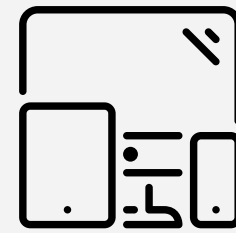
SYSTEMS

HW and Operating System hardening, monitoring, patching and support through hybrid delivery models using SITCONS or your monitoring and support tool infrastructure with committed SLAs and service coverage around the clock.



IT SECURITY

Management, monitoring and support of the multi-vendor-based security infrastructure, security rule management, periodic penetration and vulnerability testing, implementation of patches and software upgrades.



END USER

Management of end user devices, onsite and field support enhanced through SaaS solutions for desktop image, software distribution and installation and patch management. The onsite services include also POS, KIOSK and printer support.

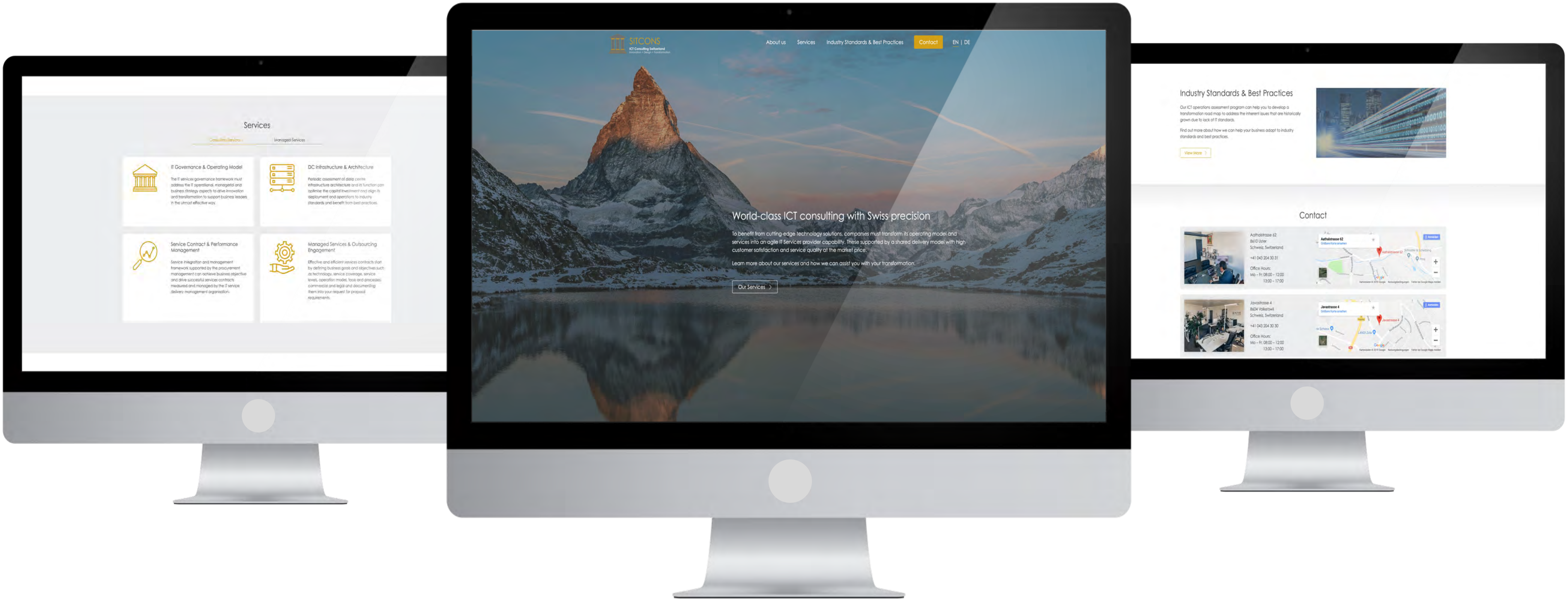


SERVICE DESK

Our Service desk team works in Hybrid delivery model, using SITCONS SM tool or your ticketing tool. Through cognitive capability and automation, we reduce the service desk contacts and increase the end user productivity in various shift models aligned to business hours.



MORE INFORMATION
ON OUR HOMEPAGE
WWW.SITCONS.CH



WELCOME

Welcome to SITCONS ICT Consulting!



ABOUT US

Learn more about us and how we can help you.



SERVICES

Consulting Services and / or Managed Services, we have the right solution for you!



INDUSTRY STANDARDS

Does your IT conform to industry standards, or does it need to be customized? Here's how we can help you transform your IT.



CONTACT

Here you will find our contact details so you can contact us directly.

CONTACT

CONTACT US

CONTACT US

INNOVATION + DESIGN + TRANSFORMATION

LOCATION

JAVASTRASSE 4
8604 VOLKETSWIL
SWITZERLAND

OPENING HOURS

MONDAY - FRIDAY
08:00 – 12:00
13:00 – 17:00

CONTACT US

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(+41) 43 204 30 30

MORE INFO

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