



# SITCONS

ICT Consulting Switzerland  
Innovation + Design + Transformation



## IT as a Service

### Steps to transform your IT organisation into an IT service provider.

The way of buying IT infrastructure has never been easier! Infrastructure as compute capacity and Software as a Service (SaaS) are widely available through cloud service providers, in various pay as you consume models, which help IT managers, to shift their capital expenditures to operational expenses.

However, moving into a cloud-based service might not drive operational cost reductions. A cloud services solution requires a data center infrastructure transformation to implement the cloud management platform for services catalogue, consumption and internal chargeback, integration with multiple cloud services provider through a cloud brokerage system. Also, it requires enhancements of your security infrastructure environment to enforce your corporate security policies and standards across Multi-cloud services. Identity and access management, security information and event management, security compliance, service availability and continuity, disaster recovery solutions are key for a cloud service platform.

Solid planning of your transformational journey through an IT infrastructure services assessment of your current IT environment can help you understand the financial implication of leveraging from cloud services. It can also estimate the time to implement the solution for cloud services and Target Operating Model.

The Target Operating Model should include an updated Governance Framework and functions such as new IT roles to manage the IT services. It should also include a Service Catalogue with defined service components, services levels, and a price aligned to the market price.

We are specialized in developing cloud journeys with the required transformation projects, to help you transform your IT organisation into an IT service provider. This will drive innovation and digital transformation in your company. For more information, you can contact us at [info@sitcons.ch](mailto:info@sitcons.ch).



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